

Appendix 3

2018/19 Quarter 4 Corporate Performance Report

1st January – 31st March 2019

List of performance indicators by corporate priority that do not directly link to projects within the corporate plan

Excellence and Financial Sustainability:

Measuring Success:	Baseline/ Benchmark	Quarter 4 2017/18:	Quarter 1 2018/19:	Quarter 2 2018/19:	Quarter 3 2018/19:	This Period:	Comments from Project Lead or Senior Responsible Officer :
Number of Standards Complaints	TBC	Data unavailable	3	4	4	1	
No. of accidents reported to HSE arising from work activity	TBC	0	0	3	0	2	2 RIDDOR's Due to More than 7 days off work. One was a twisted back whilst trying to retrieve ladders from dark corridor using a torch & one was sprained wrist from digging a hole
% missed domestic waste bin collections	TBC	0.02%	0.02%	0.02%	0.02%	0.02%	Percentage of actual missed bins has remained consisted throughout the year.

Measuring Success:	Baseline/ Benchmark	2017/18:	2018/19:	Comments from Project Lead or Senior Responsible Officer :
Value of bad debt written off: Council Tax (Annual Measure)	TBC	229,300.00	197,673.68	
Value of bad debt written off: Business rates (Annual Measure)	TBC	327,300.00	251,351.41	
Value of bad debt written off: Sundry debt (Annual Measure)	TBC	47,700.00	7,872.99	

Health and Wellbeing:

Measuring Success:	Baseline/ Benchmark	Quarter 4 2017/18:	Quarter 1 2018/19:	Quarter 2 2018/19:	Quarter 3 2018/19:	This Period:	Comments from Project Lead or Senior Responsible Officer :
Number of theft offences recorded (compared to the same time last year)	TBC	Data unavailable	710	689	Data unavailable	Data unavailable	Lancashire Constabulary changed their IT system for managing crimes and investigations in November 2018. Since that time all officers and staff are acquainting themselves with the live system and the new processes that go with this. As a result there is a time delay on the inputting, managing, extraction and testing of data. The police analyst will keep us informed when the data has some degree of tangible accuracy.
Number of violence against the person offences recorded (compared to the same time last year)	TBC	Data unavailable	921	1,202	Data unavailable	Data unavailable	
Number of anti-social behaviour offences recorded (compared to the same time last year)	TBC	Data unavailable	769	682	Data unavailable	Data unavailable	
% (and number) of vehicle inspections of licensed taxis (hackney carriages and private hire vehicles)	TBC	7.9% (19)	9.6% (23)	10.12% (24)	9.01% (21)	10.86 (25)	
% (and number) of vehicle suspensions as a result of vehicle inspections carried out	TBC	0.46% (1)	0.8% (2)	1.69% (4)	4.76% (1)	8% (2)	
% (and number) of successful appeals to the Magistrates' Court against General Licencing Committee decision	TBC	0	0	0	(100%) 1	0	
% (and number) of licensed premises inspected	TBC	5.64% (17)	14.9% (45)	16.40% (55)	14.56% (45)	7.25% (23)	
% (and number) of licensed premises that have not complied with requirements following an inspection	TBC	29.41% (5)	40% (18)	50.90% (28)	37.70% (17)	39.10% (9)	

Place :

Measuring Success:	Baseline/ Benchmark	Quarter 4 2017/18:	Quarter 1 2018/19:	Quarter 2 2018/19:	Quarter 3 2018/19:	This Period:	Comments from Project Lead or Senior Responsible Officer :
% planning applications decided within 8 weeks (minor / other applications) – cumulative figure	85%	93.39%	97.47%	93.28%	90%	94.74%	There were slightly fewer applications decided this quarter (114 compared to 120 last quarter) however the number decided within target was the same, therefore the target percentage achieved was higher.

Our People :

Measuring Success:	Baseline/ Benchmark	Quarter 4 2017/18:	Quarter 1 2018/19:	Quarter 2 2018/19:	Quarter 3 2018/19:	This Period:	Comments from Project Lead or Senior Responsible Officer :
Days lost to sickness absence per FTE (compared to the same time last year)	8.2 Days (National average annual)	9.62 (17/18) Annual	1.41days (354.36 working days)	2.17 days (561.5 working days)	2.05 days (505.61 working days)	Q4(18/19) - 2.52 (657.5 days) 8.15 (Annual 18/19)	Both long term and short term sickness have increased compared to Quarter 3. However, compared to the same quarter last year the figures have decreased. Overall sickness absence for the year has reduced compared to last year and is below the national average.

Measuring Success:	Baseline/ Benchmark	2017/18		2018/19		Comments from Project Lead or Senior Responsible Officer :
Mean gender pay gap (Annual Measure)	5.49% (Annual 2016/17)	3.87%		Data Unavailable		Gender pay gap figures are reporting one year late
Median gender pay gap (Annual Measure)	0.61% (Annual 2016/17)	0.42%		Data Unavailable		Gender pay gap figures are reporting one year late