

Scrutiny Committee
Update on Recommendations made at previous Scrutiny Meetings

Date & Min	Recommendation	Lead Member	Lead Officer	Accepted	Implemented	Progress / Comments
28/06/18 Min 5.1	Information on the reasons for the business rate decrease is to be provided to the Committee along with what steps are being taken increase collection rates	Cllr S Snape	Tracy Boustead	Yes	Yes	The business rate decrease was just 0.08% and remains in the top quartile of performance within Lancashire authorities. The team are working extremely hard to collect all money owed to the Council. Further updates will be provided in quarterly performance monitoring reports
Min 5.2	Concern was expressed at no information being available for statutory and mandatory training for employees and asks that further information be provided to the Committee	Cllr Mary Green	Heather McManus	Yes	No	This is being pursued as a priority as part of our shared service arrangements with Chorley Council and an update will be provided with the second quarter's performance report.
Min 5.3	Welcomes the Cabinet Member's reassurance that call waiting times in Gateway would improve and looks forward to further information being provided in the quarter 1 performance report	Cllr Michael Green	Tracy Boustead	Yes	No	Call waiting times have improved significantly in Gateway and the latest percentage of calls answered within 60 seconds figure will be included in the second quarter's performance report
Min 5.4	Clarification be provided on the definition and methodology used for collecting the indicator on the use of leisure and health facilities	Cllr C Moon	Jonathan Noad	Yes	Yes	A copy of the definition used has been circulated to members of the Scrutiny Committee on 1 August 2018
Min 5.5	Consideration be given to our approach to empty properties and the scale of the issue assessed against the resources deployed	Cllr C Hughes	Jonathan Noad	Yes	No	This issue is being considered as part of the adopted Housing Framework and work of the Private Sector Housing team and will be the subject of future reports.
Min 5.6	Further information be provided on the timescales for agreeing and implementing the Penwortham, Leyland and Lostock Hall masterplans and confirmation the resources are in place	Cllr C Hughes	Jonathan Noad	Yes	No	A report will be forthcoming to Cabinet on the approach to the Master Plans which are currently under discussion between Portfolio and Officers
Min 5.7	Information be provided to the Committee on how much property rental income was written off and the process used	Cllr W Bennett	Jonathan Noad	Yes	No	This information will be provided in the next budget monitoring report to the Scrutiny Committee

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Min 5.8	The Scrutiny Committee considers the Peer Review re-visit report and actions taken in response	Cllr Mary Green	Heather McManus	Yes	To be implemented 30/08/18	This item has been placed on the Scrutiny Committee agenda for 30 August 2018
Min 5.9	Welcomes the offer of providing examples of how we learnt from complaints in a case study format	Cllr Michael Green	Tracy Boustead	Yes	No	We will provide examples of how we continually learn from complaints in future quarterly performance monitoring reports
28/06/18 Min 6.2	Looks forward to seeing the Cabinet report on future options for Worden Park in September 2018	Cllr Warren Bennett	Jonathan Noad	Yes	No	Work is ongoing and an update will be provided at the Scrutiny meeting on 30 August 2018