

Recommendations from Scrutiny Budget and Performance Panel

Agenda Item 6 -

Quarter 1 Performance Monitoring Report

The Panel:

1. thanks the Leader and Chief Executive for attending and for their detailed report;
2. welcomes the performance report and progress made in the first quarter of the year;
3. is grateful for the commitment for the new single strategic partnership to be scrutinised in the future and potential for joint scrutiny;
4. asks that the key performance indicator for fuel poverty be reviewed as part of the next refresh of the corporate strategy;
5. looks forward to receiving further information on the number of young people engaged in the community conversations and the link being made with mental health;
6. welcomes the offer of further examples of the outcome from the community hubs in future reports and the proposed evaluation;
7. looks forward to future reports including information on credit union take-up rates; and
8. is grateful for the offer of an update on the pre-planning advice services resuming and customer service response times.