

Appendix 1

# Performance Data

Quarter 2 2020-21

# Appendix 1

## Key Information

This report forms part of the appendices of the “Performance Monitoring Report” update to the Scrutiny Budget and Performance Panel, and Cabinet on the progress at the end of quarter two (July - September 2020) of the Corporate Strategy approved 30<sup>th</sup> September 2020.

The corporate strategy priorities, are:

- An exemplary council;
- Thriving communities;
- A fair local economy that works for everyone;
- Good homes, green spaces, healthy places.



Within each section is a summary of all activities and their performance status at the end of Quarter 1.

### Performance Key

A red, amber, green rating system is used to indicate status whereby:

<b>RED</b>	Off track
<b>AMBER</b>	Forecast delays or concerns, an early warning of issues
<b>GREEN</b>	On track and progressing as planning

### Performance Indicators Direction

	Amber arrows indicate the direction is negative and heading away from the target or is lower than its previous reporting period.
	Green arrows indicate the direction is positive and improving or heading towards target.

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## AN EXEMPLARY COUNCIL

### A COUNCIL THAT:

Delivers high performing services that represent value for money

Understand the community and work with partners to make things better

Is open and transparent in its activities

### Our Key Performance Indicators:

Key Performance Indicator	Target	Comparable Period	Quarter 2 2020/21	Direction	Status
At least 40% of service requests will be received via self-service channels	40%	37% (Q1:2020/21)	32%	↓	GREEN

### Quarter 2 Project Status

Projects	2020-21 Quarter 2 July - Sep
Deliver the Annual Governance Statement Action Plan	GREEN
Transform the way the council operates	GREEN
Deliver year one of the joint digital strategy	NOT YET STARTED
Work with partners to design and deliver better public service:	GREEN

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# THRIVING COMMUNITIES

### A PLACE WHERE:

Residents have positive mental health

People get involved and have a sense of belonging

Communities can access services and support when they need them

### Our Key Performance Indicators

None are reported this quarter

### Quarter 2 Project Status

Projects	2020-21 Quarter 2 July - Sep
Establish South Ribble Together Hubs	GREEN
Deliver a mental health support programme for young people	NOT YET STARTED
Establish a youth council	NOT YET STARTED

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# A FAIR LOCAL ECONOMY THAT WORKS FOR EVERYONE

### A COUNCIL THAT:

Increases access to training  
and jobs

Grows and supports  
sustainable businesses

Invests in improving the  
borough

### Our Key Performance Indicators

Key Performance Indicator	Baseline / Target	Quarter 1 2020/21	Quarter 2 2020/21	Direction	Status
Overall employment rate greater than north west average	74.9%	87.4	84.8	↓	GREEN
% 16 -17 year olds not in education or training (NEET)	3.5%	3%	-	↓	GREEN

### Quarter 2 Project Status

Projects	2020-21 Quarter 2 July - Sep
Implement the community wealth building action plan	NOT YET STARTED
Establish a business support programme	NOT YET STARTED
Deliver year 1 of the Town Deal	GREEN

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# GOOD HOMES GREEN SPACES HEALTHY PLACES

### A BOROUGH WITH:

A choice of decent, affordable housing

Commitment to protecting the local environment

A choice of quality recreational activities

### Our Key Performance Indicators

Key Performance Indicator	Baseline /Target	Comparable Period	Quarter 2 2020/21	Direction	Status
Number of affordable homes delivered (bi-annual)	80 (Target)	81 (Q4:2020/21)	12	↓	AMBER
27,500 Trees will be planted in the borough this year	27,000 (Target)	459 (Q1:2020/21)	3,059 (running total)	↑	GREEN
The number of people who are prevented from becoming homeless is increased	341 (2018/19)	69 (Q1:2020/21)	90	↑	AMBER

### Quarter 2 Project Status

Projects	2020-21 Quarter 2 July - Sep
Bring Worden Hall back into use	GREEN
Deliver a project to support the green agenda	NOT YET STARTED
Deliver a leisure improvement project	GREEN
Commence building of affordable homes within the borough	GREEN