

Corporate Plan 2015-2016

Our Priorities	Clean, Green and Safe	Strong South Ribble in the heart of a prosperous Central Lancashire	Strong and Healthy Communities	Efficient, effective and exceptional council
Our Objectives	<ol style="list-style-type: none"> Promote and maintain high quality public space and environments across the borough through effective and efficient services, education, enforcement, community involvement and working with partners, in particular the county council. Work with communities in enhancing and promoting sustainability. Work with communities and partners to ensure that South Ribble remains a safe place, by tackling crime, anti social behaviour and fear of crime. 	<ol style="list-style-type: none"> Work on a Central Lancashire footprint to ensure that growth is managed in a way which benefits local communities and maintains the identity of South Ribble. Work with partners to drive forward regeneration and improvement programmes Improve the quality and standard of housing and property, in line with local needs. 	<ol style="list-style-type: none"> Work with partners on the public health agenda. Promote stronger, confident and more active communities throughout the borough, through effective community involvement and development. 	<ol style="list-style-type: none"> Deliver value for money in all aspects of the council's work, through challenging processes, supporting our employees and delivering exceptional customer service. Work within a sustainable and robust Medium Term Financial Strategy. Continue to develop a high quality, motivated and flexible workforce. Deliver and manage the Welfare Reform Agenda whilst protecting front line service delivery
Our Key Actions	<ol style="list-style-type: none"> Continue to seek opportunities to improve parks and open spaces across the borough. Work to enhance Worden Park as a local asset and visitor attraction. Maximise recycling and reduce the amount of waste going to landfill, in line with our commitment to the Lancashire Waste Strategy. Complete the delivery of the waste procurement project plan as part of re-tendering the service and ensure an effective transition and mobilisation for the new waste partner. Further develop our approach to neighbourhood working, including zero tolerance of dog fouling, litter and fly tipping. Through the Safer Chorley and South Ribble Partnership, work to tackle crime, fear of crime and promote public confidence. 	<ol style="list-style-type: none"> Support development of the Cuerden Strategic Site. Develop a range of town and village centre environmental schemes. Work with neighbours to develop opportunities for economic regeneration. Work with partners to agree priorities and secure investment in housing. Work with our communities to deliver a joined up and long term approach to planning and development. Produce and consult upon the Central Park Masterplan. Work with partners to deliver the agreed Preston, South Ribble, Lancashire City Deal, including promoting and marketing the Borough. Work with LCC and providers to improve the local transport infrastructure. 	<ol style="list-style-type: none"> Empower Members to fulfil their role as community leaders. Implement My Neighbourhood action plans. Work with partners to offer the best possible opportunities to South Ribble's children and young people. Work with GPs and other partners, including Lancashire County Council Public Health on local health and wellbeing needs. Work with the South Ribble Community Leisure Trust to offer high quality, accessible sports and leisure activities. 	<ol style="list-style-type: none"> Seek to continually improve, ensuring that council services are fit for purpose and customer focused. Effectively manage change and organisational development to sustain a flexible workforce. Establish opportunities to develop effective collaborative working with partners. Explore all viable options for income generation and financial savings in order to deliver the Council's efficiency agenda whilst protecting front line services. Manage the transition from Housing Benefit to Universal Credit and the transfer of the fraud service to Single Fraud Investigation Service
Our Success Measures 2015/16	<ol style="list-style-type: none"> 75% of residents satisfied with the cleanliness of the borough 80% of residents satisfied with the waste and recycling collection service 48% of household waste sent for reuse, recycling and composting 80% of residents satisfied with parks, playgrounds and open spaces 90% of residents with confidence in South Ribble being a safe place to live 	<ol style="list-style-type: none"> Support the retail economy of Hough Lane: <ul style="list-style-type: none"> - 100% occupancy: Leyland Market - 90% occupancy: town centre retail units 4 town and village schemes started or planned. 520 businesses assisted by the Council 35 affordable homes delivered subject to planning permission No one stays in Bed & Breakfast accommodation longer than six-weeks at any point in time. Number of long-term empty properties brought back into use (number to be determined) 	<ol style="list-style-type: none"> 80% of members satisfied with development opportunities. 90% of residents satisfied overall with the local area as a place to live 60% of residents satisfied with sports and leisure facilities Delivery of a coaching programme to 1000 children in primary schools. No premises will be less than 3 stars in the National Food Hygiene Rating Scheme. 	<ol style="list-style-type: none"> 70% of residents satisfied with the Council External assessment: <ul style="list-style-type: none"> - Customer Service Excellence - Investors in People Council Tax <ul style="list-style-type: none"> - 98% in year collection rate - increase kept below inflation £500,000 total savings made, as agreed as part of the budget / financial strategy. 95% of customers satisfied with Gateway 90% staff satisfied with the Council as an employer