

# Corporate Plan 2012-2013

Our Priorities	Clean, Green and Safe	Strong South Ribble in the heart of a prosperous Central Lancashire	Strong and Healthy Communities	Efficient, effective and exceptional council
Our Objectives	<ol style="list-style-type: none"> <li>Promote and maintain high quality public space and environments across the borough through effective and efficient services, education, enforcement, community involvement and working with partners, in particular the county council.</li> <li>Work with communities in enhancing and promoting sustainability.</li> <li>Work with communities and partners to ensure that South Ribble remains a safe place, by tackling crime, anti social behaviour and fear of crime.</li> </ol>	<ol style="list-style-type: none"> <li>Work on a Central Lancashire footprint to ensure that growth is managed in a way which benefits local communities and maintains the identity of South Ribble.</li> <li>Work with partners to drive forward regeneration and improvement programmes</li> <li>Improve the quality and standard of housing and property, in line with local needs.</li> </ol>	<ol style="list-style-type: none"> <li>Take a leading role in working with partners on the emerging public health agenda.</li> <li>Promote stronger, confident and more active communities throughout the borough, through effective community involvement and development.</li> </ol>	<ol style="list-style-type: none"> <li>Deliver value for money in all aspects of the council's work, through challenging processes, supporting our employees and delivering exceptional customer service.</li> <li>Work within a sustainable and balanced Medium Term Financial Strategy.</li> <li>Continue to develop a high quality, motivated and flexible workforce.</li> </ol>
Our Key Actions	<ol style="list-style-type: none"> <li>Continue to seek opportunities to improve parks and open spaces across the borough.</li> <li>Work to enhance Worden Park as a local asset and visitor attraction.</li> <li>Maximise recycling and reduce the amount of waste going to landfill, in line with our commitment to the Lancashire Waste Strategy.</li> <li>Further develop our approach to neighbourhood working, including zero tolerance of dog fouling, litter and fly tipping.</li> <li>Through the Safer Chorley and South Ribble Partnership, work to tackle crime, fear of crime and promote public confidence.</li> </ol>	<ol style="list-style-type: none"> <li>Support development of the Cuerden Strategic Site.</li> <li>Deliver a range of town and village centre improvements and environmental schemes.</li> <li>Work with neighbours to develop opportunities for economic regeneration.</li> <li>Work with partners to agree priorities and secure investment in housing.</li> <li>Work with neighbours to deliver a joined up and long term approach to planning and development.</li> <li>Work with LCC and providers to improve the local transport infrastructure.</li> </ol>	<ol style="list-style-type: none"> <li>Empower Members to fulfil their role as community leaders through a new approach to community involvement.</li> <li>Work with partners to offer the best possible opportunities to South Ribble's children and young people.</li> <li>Work with GPs and other partners on local health and wellbeing needs.</li> <li>Work with the South Ribble Community Leisure Trust to offer high quality, accessible sports and leisure activities.</li> </ol>	<ol style="list-style-type: none"> <li>Deliver a shared service for Revenues and Benefits with Chorley Council.</li> <li>Seek to continually improve, ensuring that council services are fit for purpose and customer focused.</li> <li>Effectively manage change and organisational development to sustain a flexible workforce.</li> <li>Establish opportunities to develop effective collaborative working with partners.</li> <li>Explore all viable options for income generation and financial savings in order to deliver the Council's efficiency agenda whilst protecting front line services.</li> </ol>
Our Success Measures 2012/13	<ol style="list-style-type: none"> <li>72% of residents satisfied with the cleanliness of the borough.</li> <li>85% of residents satisfied with the waste and recycling collection service.</li> <li>48% of household waste sent for reuse, recycling and composting.</li> <li>83% of residents satisfied with parks, playgrounds and open spaces.</li> <li>81% of residents with confidence in South Ribble being a safe place to live.</li> </ol>	<ol style="list-style-type: none"> <li>Support the retail economy of Hough Lane:                             <ul style="list-style-type: none"> <li>100% occupancy: Leyland Market</li> <li>90% occupancy: town centre retail units</li> </ul> </li> <li>Number of town and village schemes started or planned.</li> <li>300 businesses assisted by the Council.</li> <li>Number of affordable homes delivered.</li> <li>Maximum of 28 households in temporary accommodation.</li> </ol>	<ol style="list-style-type: none"> <li>80% of members satisfied with development opportunities.</li> <li>90% of residents satisfied overall with the local area as a place to live.</li> <li>55% of residents satisfied with sports and leisure facilities.</li> <li>Delivery of an Olympic coaching programme to 1000 children in primary schools.</li> <li>Increase the number of premises achieving 3 and above star rating in the National Food Hygiene Rating Scheme by reducing the number of non-compliant premises by 10%</li> </ol>	<ol style="list-style-type: none"> <li>72% of residents satisfied with the Council.</li> <li>External assessment:                             <ul style="list-style-type: none"> <li>Customer Service Excellence</li> <li>Investors in People</li> </ul> </li> <li>Council Tax                             <ul style="list-style-type: none"> <li>97.5% in year collection rate</li> <li>increase kept below inflation</li> </ul> </li> <li>Total savings made, as agreed as part of the budget / financial strategy.</li> <li>90% of customers satisfied with Gateway.</li> <li>90% staff satisfied with the Council as an employer.</li> </ol>