

DRAFT Corporate Plan 2011-2013

Our Priorities	Clean, Green and Safe	Strong South Ribble in the heart of a prosperous Central Lancashire	Strong and Healthy Communities	Efficient, effective and exceptional council
Our Objectives	<ol style="list-style-type: none"> Promote and maintain high quality public space and environments across the borough through effective and efficient services, education, enforcement, community involvement and working with partners, in particular the county council. Work with communities in enhancing and promoting sustainability. Work with communities and partners to ensure that South Ribble remains a safe place, by tackling crime, anti social behaviour and fear of crime. 	<ol style="list-style-type: none"> Work on a Central Lancashire footprint to ensure that growth is managed in a way which benefits local communities and maintains the identity of South Ribble. Work with partners to drive forward regeneration and improvement programmes Improve the quality and standard of housing and property, in line with local needs. 	<ol style="list-style-type: none"> Take a leading role in working with partners on the emerging public health agenda. Promote stronger, confident and more active communities throughout the borough, through effective community involvement and development. 	<ol style="list-style-type: none"> Deliver value for money in all aspects of the council's work, through challenging processes, supporting our employees and delivering exceptional customer service. Work within a sustainable and balanced Medium Term Financial Strategy. Continue to develop a high quality, motivated and flexible workforce.
Our Key Actions	<ol style="list-style-type: none"> Continue to seek opportunities to improve parks and open spaces across the borough. Work to enhance Worden Park as a local asset and visitor attraction. Maximise recycling and reduce the amount of waste going to landfill, in line with our commitment to the Lancashire Waste Strategy. Further develop our approach to neighbourhood working, including zero tolerance of dog fouling, litter and fly tipping. Through the Safer Chorley and South Ribble Partnership, work to tackle crime, fear of crime and promote public confidence. 	<ol style="list-style-type: none"> Support development of the Cuerden Strategic Site. Deliver a range of town and village centre improvements and environmental schemes. Work with neighbours to develop opportunities for economic regeneration. Work with partners to agree priorities and secure investment in housing. Work with neighbours to deliver a joined up and long term approach to planning and development. Work with LCC and providers to improve the local transport infrastructure. 	<ol style="list-style-type: none"> Empower Members to fulfil their role as community leaders through a new approach to community involvement. Work with partners to offer the best possible opportunities to South Ribble's children and young people. Work with GPs and other partners on local health and wellbeing needs. Work with the South Ribble Community Leisure Trust to offer high quality, accessible sports and leisure activities. 	<ol style="list-style-type: none"> Deliver a shared service for Revenues and Benefits with Chorley Council. Seek to continually improve, ensuring that council services are fit for purpose and customer focused. Effectively manage change and organisational development to sustain a flexible workforce. Establish opportunities to develop effective collaborative working with partners. Explore all viable options for income generation and financial savings in order to deliver the Council's efficiency agenda whilst protecting front line services.
Our Success Measures 2011/12	<ol style="list-style-type: none"> 72% of residents satisfied with the cleanliness of the borough. 85% of residents satisfied with the waste and recycling collection service. 48% of household waste sent for reuse, recycling and composting. 83% of residents satisfied with parks, playgrounds and open spaces. 81% of residents with confidence in South Ribble being a safe place to live. 	<ol style="list-style-type: none"> Support the retail economy of Hough Lane: <ul style="list-style-type: none"> - 100% occupancy: Leyland Market - 90% occupancy: town centre retail units Number of town and village schemes started or planned - TBC 300 businesses assisted by the Council Number of affordable homes delivered - TBC Maximum of 28 households in temporary accommodation 	<ol style="list-style-type: none"> 80% of members satisfied with development opportunities. 90% of residents satisfied overall with the local area as a place to live. 55% of residents satisfied with sports and leisure facilities. Delivery of an Olympic coaching programme to 1000 children in primary schools. Increase the number of premises achieving 3 and above star rating in the National Food Hygiene Rating Scheme by reducing the number of non-compliant premises by 10% 	<ol style="list-style-type: none"> 72% of residents satisfied with the Council. External assessment: <ul style="list-style-type: none"> - Customer Service Excellence - Investors in People Council Tax <ul style="list-style-type: none"> - 97.5% in year collection rate - increase kept below inflation Total savings made, as agreed as part of the budget / financial strategy. 90% of customers satisfied with Gateway. 90% staff satisfied with the Council as an employer.