

APPENDIX 2

CORPORATE RISK REGISTER 2010/11 - END OF YEAR MONITORING STATEMENT

Risks/ Opportunities	New or Brought Forward from 2009/10	Risk Score	Officer	Corporate Plan Projects (numbered) & Service Plan Actions (1)	Project / Action Rating (2)	Status (3)
CR/2010/01 Deliver regeneration of Leyland and the South Ribble area.	b/f	12	DON	Review our development plans for major parks and open spaces in a joined-up way, including securing external funding (1)	GREEN	Refurbishment of Dob Lane play area is complete with Gregson Lane and Worden Park on track and a lighting Improvement scheme has been completed at Tardy Gate Playing Field. External funding including S106 monies totalling £260k was sourced to support the cost of the above schemes. Designs have been produced for Hurst Grange Stables to help seek further external funding.
			DORHC	Take the lead on delivering regeneration in Leyland and South Ribble, including securing funding, in conjunction with partners (8)	GREEN	Churchill Way and Hough Lane Phase Two regeneration schemes have now been completed.
			DORHC	Delivery of the Leyland Masterplan, specifically the Churchill Way scheme and improvements to Hough Lane	GREEN	Complete - Both schemes were fully implemented in December 2010 and March 2011 respectively
			DORHC	Support Leyland Board in delivering its priorities	GREEN	Work to deliver priorities is continuing and considered on track. A Cuerden Strategic Site Master plan has been developed and is being delivered in conjunction with partners.
			DOPH	Work with partners to secure Growth Point funding	GREEN	Activity is on track and £1.7m in funding has been secured for 2011/12 for Blackpool and Central Lancs. Funding has also been secured towards Hulmes Mill, Wesley Street and Cuerden within South Ribble.
			DON	Deliver the playground refurbishment programme	GREEN	Refurbishment of Dob Lane play area is complete with Gregson Lane and Worden Park on track for completion in May and June
CR/2010/2 Continue to ensure the delivery of affordable housing and as fewer developments	New	12	DOPH	Develop an integrated approach for delivering affordable housing.	AMBER	The Government has changed the approach to the delivery of affordable housing and work is underway through the LDF to develop appropriate policies. Work is also underway with partners in Mid Lancs. to develop a local investment plan for submission to the HCA. This will include an integrated approach to the delivery of affordable housing. Delivery of previously defined affordable housing remains slow as a result of low land values.

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are being created			DOPH	Maintain dialogue with registered providers and the HCA to maximise opportunities for shared ownership.	AMBER	The Government has changed the approach to the delivery of affordable housing and this approach is no longer available. A replacement strategy is under development as above.
<i>CR/2010/3</i> Implement changes within the timescales required to deliver the revised Lancashire Waste Strategy	New	12	DON	Procurement of vehicles and bins	GREEN	This is an ongoing rolling program and continuous assessment activity is in progress to prolong vehicle life and inform decision making for efficient vehicle replacement
			DON	Extension of weekly food waste service to all terraced properties	GREEN	The program was successfully delivered and the project is now complete
			DON	Continue to introduce food waste recycling to schools	GREEN	This rolling program has continued and has now been extended to include 40% of all potential participating schools
<i>CR/2010/04</i> Minimise the effect of the economic recession and the housing market downturn	b/f	9	DORHC DOPH	Work in partnership to maintain confidence and support people, businesses and communities through the impact of the economic downturn (7)	GREEN	A variety of initiatives have taken place during 2010/11 that have been reported in quarterly performance reports. Highlights from activity at year end confirming performance include - Leyland Market occupancy rate of 100% and shop occupancy rate of 92.3%
			DORHC	Delivery of the South Ribble Strategic Partnership Economic Regeneration Action Plan	GREEN	End of year monitoring indicates that all actions have either been completed or are established and ongoing activities such as the Redundancy Task Force. In the light of the effects of policy and funding changes on the SRP task and finish groups will decide how to take activity forward.
			DOPH	Work to improve housing stock through improvement grants	GREEN	The action has now been completed and end of year performance statistics confirm that the full allocation of available grant types (boiler replacement, insulation, facilities grant) has been taken up.
<i>CR/2010/05</i> Deliver the C-Smart program to transform customer service, maximise efficiency,	b/f	9	CE DOT	Deliver the C-Smart Programme to transform services to deliver value for money and exceptional customer service (14)	GREEN	The Programme has been successful in transforming service delivery and migrating additional services to Gateway and the anticipated financial efficiencies have been exceeded. The Programme also included the IT Work Programme which also exceeded the financial targets set. CRM replacement, together with replacing the telephony system in Gateway has been seamless and savings attributed to these two project exceeded £200,000

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address the budget shortfall & maintain employee morale			DORHC	Complete the C-Smart review of Commercial Services	GREEN	The review was undertaken as planned and resulted in a restructure of the service which was implemented in late 2010.
			DOT	Development of CRM scripts for service migrations: housing, canine welfare, pest control	GREEN	Activity to develop and implement CRM scripts has now been completed
			DOT	Development of e-forms for self service and front line provision	GREEN	On track – e-forms has now been implemented to replace CRM and the project is now moving on to the next phase to deliver the self service capability.
			DOCG	Implement recommendations form the C-Smart review of Democratic Services	AMBER	Main recommendations implemented with some running into 2011/12. Target for efficiency savings for 2010/11 has been exceeded.
CR/2010/06 Explore partnership opportunities to address health inequalities & support the increasing needs of older adults & young people	New (combined)	9	DORHC	Deliver health improvement programmes to address health inequalities and narrow the gap (12)	GREEN	Work on health inequalities has been targeted and an extensive range of projects and activities has been delivered (details are contained in the Q4 Performance Report)
			DORHC	Deliver environmental and community regeneration schemes such as the giant veggie patch and community food growing sites	GREEN	Work is in progress and on track - the Giant veggie Patch is now in operation and the Community Food Growing Project now supports 14 separate projects. Funding and scheme promotion is being provided through the South Ribble Partnership and plans are being developed for 2011/12 activity.
			DON	Deliver the relevant actions from the Central Lancashire Alcohol Strategy	AMBER	The production of the updated alcohol strategy by the external lead agency is behind schedule although a number of the actions that would have been contained in the strategy if it was available have been delivered.
			DORHC	Develop an Appreciative Inquiry model to address health inequalities	AMBER	The model has been developed and implemented at Broad field and further work is underway with partners. Arrangements will be reviewed to reflect changes to health structures and emerging GP consortia.
			DORHC	With partners, complete a Health Impact Assessment for the Local Development Framework	GREEN	The assessment has now been completed and linked to the delivery of the LDF activity

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			DORHC	Review and deliver the South Ribble Older People's partnership Board Action Plan	GREEN	The action plan has been reviewed and is in the process of delivery during 2011. Going forward it will be reviewed to reflect any efficiency implemented by partners.
CR/2010/07 Strive to deliver meaningful outcomes from key partnerships	b/f	8	DON	Implement actions arising from the mid-term review of the waste partnership with Enterprise to deliver strategic objectives in service improvement (3)	GREEN	All required actions for the Implementation of improvements to the waste service are now complete
			CE	Contribute to the effective delivery of the Children's Trust Action Plan (9)	GREEN	Work on a new highly focussed action plan is being finalised with targets and outcomes. Family First is continuing to be supported and the Youth Council is working with the Trust to develop youth activities within South Ribble.
			DORHC	Contribute to the effective delivery of the Older People's Partnership Action Plan (10)	AMBER	The Older Peoples Partnership Board is being reviewed due to major changes across partnerships
			CE	With partners, deliver effective community leadership & engagement, including implementation of local area plans (11)	AMBER	Community leadership and engagement are being considered as part of the Council's review of community involvement. Work on scoping the content of the review is underway; the review will be completed in 2011/12.
			DORHC	Undertake a mid-term review of the partnership with South Ribble Community Leisure (13)	GREEN	Phase 1 has been completed and the next stage is to consider options going forward and this is programmed for the first half of 2011/12
			CE	Deliver the updated 'Our People' Action Plan (16)	GREEN	An extensive range of projects and activities has been delivered (details are contained in the Q4 Performance Report) several key highlights include: An extensive Member Induction Programme prepared and agreed and a staff training programme for 2010/11 Service reviews of the Shared Assurance Service, ICT, Commercial Services, Housing and Administration have also been completed on track.

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			HOP	Ensure that South Ribble Partnership projects are delivered in line within agreed timetable and performance management arrangements	GREEN	On track - in line with the partnership's project management framework, all projects are monitored quarterly and are subject to review by the Council's Scrutiny Committee. Project control sheets that summarise progress and expenditure to date are publicly available on the partnership website
			DON	Via the Community Safety Partnership deliver the Community Safety Strategy and Action Plan to ensure public confidence	AMBER	Quarterly monitoring of the plan is in place and following the last review 10 out of the 12 projects are on track. External partner agencies lead on the two off track projects.
<i>CR/2010/08</i> Optimise the sub-regional agenda	b/f	6	DOPH	Deliver an integrated approach to regional and Central Lancashire activities and plans including Growth Point, Local Development Framework & the Mid-Lancashire Multi Area Agreement (5)	AMBER	During this quarter, progress was made with LEP (Local Enterprise Partnership) discussions, with final sign off anticipated in April 2011. Progress with Growth Point projects has included the completion of signal work on Sainsbury's' roundabout, and the start of work on Hulmes Mill, where the footings stage has now been reached. The LDF joint core strategy has been finalised for submission to the Secretary of State and examination in June 2011.
			DOPH	Complete the Joint Mid Lancashire Housing Strategy and Action Plan	GREEN	Action now completed and referred to Mid Lancashire CEO's for further action
			DOPH	Work with the County Council on Local Transport Plan 3 to identify local transport issues. Develop solutions to reduce traffic congestion in the area and promote sustainable transport (6)	AMBER	The Council fed back on LTP3 proposals, including discussion at Planning Committee on 12 January. Comments included the benefits of reopening Midge Hall station, improvements to Leyland station, and the need for a cross borough link road. LCC is now considering all responses, with a 3 year improvement plan anticipated in June 2011.
			DOPH	Develop the Strategic Housing function	GREEN	Structural changes have now been completed to complement the complete Mid Lancashire Housing Strategy

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CR/2010/09 Maximise the potential for collaborative working with neighbouring authorities.	b/f	4	DON	Via the Safer Chorley & South Ribble Partnership, deliver the Community Safety Strategy & Action Plan & ensure public confidence (4)	GREEN	All actions and projects in the Community Safety Strategy and Action Plan have been delivered except for two which were led by other agencies. Successful campaigns have contributed to promoting confidence in our communities which was supported by positive results in a recent Citizens Panel Survey.
			CE	Ensure effective collaborative / partnership working with neighbouring districts and the County Council including delivery of the 2010 Locality Plan (15)	GREEN	A number of partnerships have been developed in 2010/11, including: <ul style="list-style-type: none"> Revenues and Benefits with Chorley – Phase 1 is complete: staffing structures agreed recruitment complete. Phase 2 in preparation Building Control partnership with Preston – Members gave mandate to proceed in February. Officers now working on operational details. The locality working project with LCC continues to progress slowly. A joint leaders meeting with senior members and officers was held in March to discuss priorities and timescales. Questions and points for clarification were raised, and a response prepared by LCC.
			DOPH	Develop an action plan to accelerate Building Control partnership with Preston	AMBER	In progress but initial pace has been slow but now developing to include Chorley
			HOSAS	Implement a protocol to provide emergency planning / BCP support to Chorley and South Ribble Councils.	GREEN	The protocol and supporting arrangements including regular liaison meetings and service activity has been rationalised in to a combined Risk Management Plan
			HOSAS	Procure a single insurance broker for Chorley and South Ribble Councils	GREEN	A tender exercise was completed and a Joint Insurance Broker appointed to advise both Councils from 01/01/2011
			DON	Work with LCC to develop a more joined up approach to the public realm	GREEN	Further improvements have now been implemented several key examples include sign cleaning and improved communication around winter grounds maintenance.
			DON	Formalise arrangements for the CDRP following the pilot, and develop joint working arrangements	GREEN	This action has now been completed and the Community Safety Partnership arrangements were agreed by Cabinet in July 2010.

